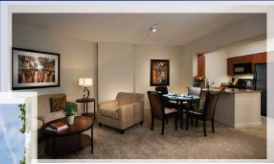


## Government & Military Frequently Asked Questions



1. **Do you have availability at the area per diem rate?**
  - ExecuStay offers rates within per diem for most locations when traveling on TDY, and for families on PCS.
2. **Do I have to pay a deposit?**
  - Deposits are waived for federal travelers using an authorized government travel card for payment, and for travelers placed with us via contract.
3. **Does the per diem cover a one, two or three bedroom apartment?**
  - Per diems are based on an individual traveler, thereby usually covering the cost of a one bedroom apartment. On occasion, you may be able to get a larger apartment within per diem. You may also choose to pay the additional charges above per diem separately for the larger unit.
4. **What if the per diem changes during my stay - will you still honor it if it is reduced?**
  - As seasonal per diem fluctuations are published, we can advise you during the reservation process if we can offer rates within the per diem for your entire stay.
  - If you extend your stay later and it crosses into a lower priced per diem period, we may or may not be able to meet the per diem. It depends on the locale, the amount of the change, and many other factors.
5. **I can't pay for staying in two places at once and sometimes need to travel away from my apartment. Can I leave and not be charged if I am away for a short amount of time?**
  - With advance notice, we can occasionally help for a limited number of days. Again, many factors must be considered – please feel free to ask when making the reservation.
6. **Can you honor less than a 30 day notice?**
  - Shorter departure notice periods may be available. Please be sure to mention this need during the initial reservation process; we'll do our best to assist.
7. **Can you honor a Military Clause (24 hour notice)?**
  - Please advise your need for this clause during the reservation process. We will honor the clause whenever possible - not all communities are able to do so. Please note that copies of your orders requiring departure may be requested.

For more information, contact your ExecuStay Government Specialist at 888.468.8144 or via email at [ExecuStayGovHousing@Marriott.com](mailto:ExecuStayGovHousing@Marriott.com)



## Government & Military Frequently Asked Questions

### 8. Can I bring a pet and are there any charges/fees?

- Yes, pets are welcome at many of our communities. Size and breed restrictions do apply. Daily pet rent, deposits, and/or non-refundable fees will apply. Charges vary by location and number of pets.

### 9. If I have a roommate, can you split the charges?

- Yes, we can split charges among roommates. We'll make sure you each get your Marriott Rewards points too (*no charge membership required*).

### 10. Can I get an unfurnished apartment through ExecuStay?

- No, we specialize in furnished apartments only.

### 11. Are a washer and dryer included in my apartment?

- Yes, washers and dryers are located within many apartments, or on-site at shared community facilities.

### 12. Can I request a non-smoking apartment?

- Every Marriott ExecuStay apartment is non-smoking.